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HOW TO SETUP INTERLINK

Using this guide, you can setup a working coupling between hospitality handhelds and a backend system.

1 . handPoint Interlink is required for the coupling to work.

WHAT ELSE SHOULD I KNOW?

Interlink should be installed on the same machine as the backend system for best performance/smoothest integration.



HANDPOINT INTERLINK QUICK START GUIDE

Retail Solutions in a Global Market



HOW TO SETUP HANDPOINT INTERLINK

HANDPOINT INTERLINK

handPoint Interlink, can be installed on a system before or after installing the backend system.

The current install package does not allow for any options and will install directly to c:\Program Files\ handPoint\Interlink.

INSTALL LOCATION

The current configuration assumes that the Interlink is installed on the same machine as the hospitality backend (i.e. it uses localhost).

To set it up on another server or to use another port please install as normally and then change the following lines in app.cfg (c:\Program Files\handPoint\Interlink\dist\interlink\config):

- lsretail.server – the server address
- lsretail.port – the server port

HOSPITALITY PROJECT

handPoint Projects, created from the “LSHospitality Smart POS Template” are the only ones that require the use of the Interlink.

The default installation assumes that the project masters (i.e. the input files) are located in “c:\handPoint\masters”.

To change the location from where the interlink stores the master files please change the following lines in app.cfg:

- sync.itemsFromNavsion
- sync.itemsToDevice
- sync.vatFromNavsion
- sync.vatToDevice

To get information on how to configure or how to use the hospitality project on a handheld please consult the POS Reference Guide.

INTERLINK STARTUP

handPoint Interlink, from the default install needs the current user to be logged on before it will run (it uses a shortcut from the StartUp folder).

To set the interlink up so that it will start each time the machine is rebooted please create a task for c:\Program Files\handPoint\Interlink\dist\start-interlink.exe, in the task scheduler. Remember to specify a user with Administrator access and one that does have a password (Windows won't start a task on a non-password account).

INTERLINK REGISTRATION

handPoint Interlink, does not require any kind of registration.

TROUBLESHOOTING

Troubleshooting, some issues may require you to perform additional steps.

1 . handPoint Interlink doesn't start when the computer is restarted.

Either you have not installed handPoint Interlink or you need to log onto the computer (by default the Interlink starts up from the StartUp folder of the install user).

SUPPORT

Should you require assistance or further information please contact handPoint support on:

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